

RULES OF THE CASINO

These are the terms and conditions (the “Rules”) on which the Casino operates. Please read these terms and conditions carefully. If you have any questions please contact us using the details in paragraph 27 below.

1. NAME, ADDRESS, PROPRIETOR AND CONSTITUTION

- (a) The name of the Casino is the Rendezvous at the Kursaal and its address is, Eastern Esplanade, Southend on Sea, SS1 2ZG (hereinafter called “the Casino”).
- (b) The proprietor of the Casino is London Clubs Southend Limited, (a limited liability company incorporated and registered in England with company registration number 03575588 (the “Proprietor”), a wholly owned subsidiary of London Clubs Management Limited (“LCM”) & Caesars Entertainment UK Limited (“CEUK”).
- (c) The Proprietor’s registered office is 55 Baker Street, Marylebone, London, W1U 8EW. Full contact details for the Proprietor are set out in paragraph 27. The Proprietor is licensed by the Gambling Commission with licence number 000-000709-N-103555-011.
- (d) The Proprietor will provide all reasonable necessities for carrying on the business of the Casino in accordance with its objects and these rules.
- (e) The Proprietor will be solely responsible for all expenses incurred under (d) above, for the engagement, dismissal and payment of staff and for catering and all other matters, which involve the disbursement of money.

2. OBJECTIVES

The Casino operates for the furtherance of non-political, social and recreational activities and to provide amenities for obtaining good food and refreshments and for gambling and entertainment, in accordance with the laws for the time being applicable.

3. TOTAL REWARDS SCHEME

Whilst there is no compulsory Casino membership requirement, patrons are encouraged to become card holders of the CEUK Total Rewards scheme (“the Scheme”). Full details of the Scheme are available on request. Patrons are reminded that no person under the age of 18 years is permitted to enter any Casino premises.

4. RIGHTS AND LIABILITIES OF PATRONS

Patrons shall, subject to these Rules, be entitled to use and enjoy (in common with other patrons) the Casino and the

things therein provided by the Proprietor for the use of patrons, but shall not by reason of patronage alone be under any financial liability.

5. BYE-LAWS

The Proprietor may from time to time make, vary and revoke bye-laws (not inconsistent with these rules) for the regulation of the internal affairs of the Casino and the conduct of patrons therein. Bye-laws shall be deemed to be incorporated into the Rules of the Casino.

6. RECOVERY OF DEBTS

The Casino Management and employees may, at their sole discretion, withhold from patrons the payment of stakes and/or winnings for the purposes of recovery (in whole, or in part) of outstanding debts owed by the patron to the Proprietor; CEUK; any subsidiary or holding company of the Proprietor; any subsidiary of a holding company of the Proprietor; or any business entity from time to time controlling, controlled by or under common control with the Proprietor; its subsidiaries or holding company or subsidiaries of its holding company. For the avoidance of doubt, this will be deemed to include any costs incurred in any attempt to recover the outstanding debt and interest on the amount outstanding from the date it was incurred at a rate of 8% per annum above the base rate of the Bank of England.

7. TERMS ON WHICH GAMBLING IS OFFERED

A copy of the contractual terms on which gambling is offered (comprising these Rules and the rules applicable to the games played in the Casino) will be made available to patrons upon request. These terms will be set out in plain and intelligible language. The Rules of the Casino may be altered, revoked or supplemented at any time at the Proprietor’s sole discretion, including to ensure compliance by the Proprietor with all applicable legislation and the conditions attaching to its Gambling Commission licence, and a notice shall be posted in the Casino and on the Casino’s website of any changes at least 14 days before they come into effect. The Rules of the Casino and all alterations shall be kept posted in the Casino and on the Casino’s website for the information of patrons.

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8. EXCLUSION OF PATRONS BY THE CASINO.

- (a) The Proprietor and/or CEUK may, in its/their absolute discretion at any time without notice and for any reason, exclude any patron from the Casino. Such exclusion may also take effect in all other Casinos within the CEUK group.
- (b) Any patron so excluded shall forfeit any privileges and all rights against the Proprietor, CEUK and its affiliates, subsidiaries and parent companies and may be refused entry to the Casino and all other associated Casinos.
- (c) The Proprietor and CEUK are committed to ensuring that gambling is kept crime free and conducted in a fair and open manner in accordance with the licensing objectives of the Gambling Act 2005 ("GA2005"). Accordingly, the Proprietor and CEUK will ensure that any patron who, in the opinion of the Proprietor and/or CEUK in its/their absolute and sole discretion, is or has been cheating in the Casino will not be permitted to benefit from their criminal act. Breach of this rule will invalidate any gambling so affected and any stakes or winnings hazarded shall be forfeit.
- (d) The Proprietor and CEUK may disclose information relating to relevant excluded patrons to regulatory and enforcement authorities and to other Casino operating companies outside the CEUK group for the prevention and detection of crime, insofar as this is consistent with their obligations under data protection legislation.

9. SOCIAL RESPONSIBILITY & SELF EXCLUSION

- (a) The Proprietor and CEUK are bound by the Social Responsibility requirements of the GA2005 and the Gambling Commission's Licence Conditions & Codes of Practice ("LCCP"). Accordingly, they adhere to CEUK's Responsible Gambling Policy, Playing Safe at Caesars.
- (b) Whilst every patron is responsible for his or her own actions, the Proprietor, as part of the CEUK group and through its Code of Commitment, is committed to promote responsible gambling for all patrons and to provide options for assistance to those who have difficulty in controlling their gambling. As part of that code, the Proprietor and CEUK operate a self-exclusion scheme, "SENSE", to be implemented if a patron seeks exclusion from any of CEUK's properties or those of any other UK casino operator, citing problem gambling as the reason. Any period of self-exclusion is indefinite and will last for a period of at least 6 months. CEUK reserves the right to share such

information with its parent company, Caesars Entertainment Inc ("CEUS").

- (c) In consideration of the Proprietor permitting entry to this Casino, the following terms are applicable to, and binding upon, (i) persons entering or seeking to enter this Casino who self-exclude from gambling or have self-excluded from gambling via SENSE and (ii) any third party who gambles in this Casino on behalf of any such person:
 - 1) Persons who self-exclude (or have self-excluded) via SENSE agree not to enter or attempt to enter any Casino premises (and not to seek, request, procure or otherwise encourage any third party to enter or attempt to enter any Casino premises to gamble on their behalf) whilst enrolled on the SENSE scheme and, should any such person do so or attempt to do so otherwise than to exercise his or her right to be removed from SENSE, he or she will be considered to have breached that agreement.
 - 2) Neither this Casino nor the company that operates this Casino (nor any of its employees) will be liable for any matter whatsoever if any person who has self-excluded via SENSE enters, or any third party on his or her behalf enters, this Casino whilst self-excluded through the SENSE scheme and he or she is and/or any such third party is able to gamble.
 - 3) Persons who self-exclude (or have self-excluded) via SENSE accept and agree that if they gamble, or if any third party on their behalf gambles, in this Casino whilst they are enrolled with SENSE, otherwise than in circumstances considered by the Management of this Casino in their sole discretion to be exceptional:
 - (a) money or money's worth staked by them, or by any such third party on their behalf, and any winnings arising therefrom will be forfeited and
 - (b) gambling losses incurred by them, or by any such third party where they have gambled on their behalf, will not be reimbursed.
 - 4) In the above respect, "money or money's worth staked" includes (without limitation) not only money, money's worth, gambling chips and/or tokens paid to and accepted by this Casino in respect of a gambling transaction but also:

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- (a) gambling chips and/or tokens in respect of which, in advance of any gambling transaction taking place, money and/or money's worth has been exchanged and/or
- (b) money, money's worth, gambling chips and/or tokens which have been inserted into a gaming machine or gambling terminal (whether or not any gambling transaction has taken place).

10. CASINO PROPERTY

No property, newspaper, periodical or other thing belonging to the Proprietor or CEUK shall be removed from the Casino by any patron. Neither the Proprietor, CEUK nor its affiliates, subsidiaries and parent companies, nor any of its officers or employees accept any responsibility for any loss or damage to property in the Casino, whether or not entrusted to the care of the Proprietor or any of its servants.

11. PROTECTION OF PATRON FUNDS

In accordance with the LCCP, patrons are advised that it is the policy of the Proprietor and CEUK not to protect patrons' funds held on deposit in the event of the Casino's insolvency.

12. BILLS

Patrons must pay their bills before they leave the Casino unless they have written authority from the Proprietor not to do so. Credit will not be provided in connection with gambling. Any non-payment shall be a breach of these Rules and shall result in the suspension of the patron's right of entry to the Casino (or any associated Casino).

13. OPENING HOURS

The Casino shall open and be prepared to receive patrons daily during such hours as the Proprietor in its absolute and sole discretion shall determine from time to time.

14. SALE & SUPPLY OF LIQUOR

The sale or supply of intoxicating liquor in the Casino shall be as determined by statutory provision and local regulation.

15. GAMING

- (a) No game of hazard or chance shall be played in the Casino otherwise than in accordance with the statutes applicable thereto and for the time being in force.

- (b) No device (whether electrical, mechanical or otherwise), skill, trick or deception (which for the avoidance of doubt shall be deemed to include, but not to be limited to, card counting), the purpose of which is intended to defraud, cheat or to gain an unfair advantage in, or to influence, any gambling in the Casino may be used by any patron, whether on or off the premises.
- (c) The Proprietor reserves the right in its absolute and sole discretion to hold in its possession any patron's winnings from and stakes in any gambling in respect of which the Proprietor suspects that the patron has breached rule (b) above. The Proprietor shall be entitled to hold such winnings and stakes until the conclusion of any investigation aimed at establishing whether the patron concerned has breached rule (b) above. If, after the investigation, the Proprietor concludes that the patron has breached rule (b) above, then the gaming affected will be invalidated and the winnings derived therefrom and the stakes hazarded in relation thereto will be forfeited. In all other cases, the winnings and stakes will be released to the patron unless any other good and valid reason entitles or requires the Proprietor to retain the same and/or pass the same to any third party.
- (d) CEUK may notify the Police, the Gambling Commission and any other relevant authority of any breaches of rule (b) above and of any action taken under rule (c) above, where it considers it appropriate to do so.
- (e) Gaming chips issued by the Casino remain the property of the Casino and must be returned or redeemed (as appropriate) on demand.

16. ANTI-MONEY LAUNDERING & COUNTER TERRORIST FINANCING ("AML/CTF")

- (a) Patrons will be required to produce identification which is acceptable to the Proprietor when gambling or transacting at certain threshold levels (to be determined by the Proprietor from time to time) to ensure compliance with AML/CTF legislation.
- (b) The Proprietor may, as part of its ID verification processes and general enhanced due diligence procedures, conduct checks on patrons with a recognised fraud prevention agency to ensure compliance with AML/CTF legislation. Details are published in the Casino.
- (c) The Proprietor may, as part of its regulatory obligations, seek information relating to the source of patrons'

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funds which may be used for gambling transactions or in connection with any other business relationship. The Proprietor also reserves the right not to proceed with any transaction and/or to freeze any monies in its possession until such time that (i) the Proprietor has obtained the required information to its sole satisfaction and (ii) the Proprietor has completed any other processes that may be required under AML/CTF legislation.

17. PRIVACY POLICY

CEUK operates a corporate privacy policy to which the Proprietor adheres. This policy describes how any personal information that CEUK, its affiliates and subsidiaries (collectively, "CEUK", "we", "us" or "our") collect from you, or that you provide to the Proprietor, will be processed by CEUK. The policy is available on request at the Casino or via www.caesars.co.uk/privacy-policy

18. ANIMALS

Animals are not allowed in the Casino, disability assistance animals excepted.

19. MAIL

No patron of the Casino shall give the Casino as his address for any purpose.

20. USE OF CASINO NAME

No patron shall use the name or membership of the Casino or Total Rewards scheme for any form of advertising whatsoever, whether the reference to the Casino or membership be made on note paper, business cards, business premises or in any other way whatsoever.

21. COMPLAINTS

The Proprietor and CEUK are bound by the Complaints and Disputes requirements of GA2005 and the LCCP. Accordingly, CEUK operates a Complaints & Disputes Policy. A copy of the complaints procedure is available on request or upon making a complaint. All patrons are deemed to accept the terms of CEUK's Complaints & Disputes Policy.

22. REPRIMANDING EMPLOYEES

No servants of the Proprietor shall be reprimanded by any patron; neither shall any patron harass, or use insulting behaviour towards servants of the Proprietor.

23. SEVERABILITY

If at any time any provision of these rules is adjudged to be illegal, invalid or unenforceable, that shall not affect or impair the legality, validity or enforceability of any other provision of these rules.

24. OTHER PERSON'S RIGHTS

This contract is between the Proprietor and the patron. No other person shall have any rights to enforce any of its terms.

25. Our rights

Even if the Proprietor delays in enforcing these Rules, the Proprietor can still enforce them later. If the Proprietor does not insist immediately that the patron do anything he/she is required to do under these Rules, or if the Proprietor delays in taking steps against the patron in respect of any breach of these Rules, that will not mean that the patron does not have to do those things or may prevent the Proprietor taking steps against the patron at a later date.

26. GOVERNING LAW

These terms are governed by English law and a patron can bring legal proceedings against the Proprietor in the English Courts.

27. CONTACT US

If you have any questions about these Rules or any other rules of the Casino, please contact us by writing to the Club Administrator, Rendezvous at the Kursaal, Eastern Esplanade, Southend on Sea, SS1 2ZG

These rules become effective from 25th May 2018

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